RILEY ARENA

ICE RESURFACING POLICY

Purpose

The Riley Arena Ice Resurfacing Policy establishes guidelines for ice maintenance and resurfacing based on the type of ice use, operational needs, and the condition of the ice.

1. Public Ice

1.1 Public skating and other public ice sessions may be resurfaced at the discretion of Riley Arena Management.

1.2 Management will determine whether the condition of the ice requires resurfacing based on factors including ice condition, safety, session length, facility operations, and scheduled use.

1.3 A public ice session is not guaranteed to receive an ice resurfacing during the session unless specifically scheduled or determined necessary by Riley Arena Management.

1.4 Riley Arena reserves the right to adjust, delay, or eliminate a resurfacing when operational, staffing, equipment, or scheduling needs require it.

2. Private Ice and Association Ice

2.1 Private ice rentals and association ice bookings will receive resurfaced ice as part of the scheduled ice rental.

2.2 Private users and associations pay the full applicable ice rental rate and are therefore entitled to receive resurfaced ice at the beginning of their scheduled ice time.

2.3 Riley Arena will make reasonable efforts to complete the scheduled resurfacing before the rental begins so the ice is available in the expected condition.

2.4 The condition of the ice may be affected by circumstances outside of Riley Arena's control, including equipment failure, emergency conditions, unusual weather, or other operational issues.

3. Resurfacing Schedule and Operations

3.1 Riley Arena Management will determine the timing and frequency of ice resurfacing based on the daily ice schedule, type of use, ice condition, and operational requirements.

3.2 Resurfacing may occur between sessions or during scheduled breaks when necessary to maintain the ice and support the overall Arena schedule.

3.3 Management may alter the resurfacing schedule when necessary for safety, maintenance, staffing, equipment, or other facility needs.

4. Management Authority

4.1 Riley Arena Management has final authority regarding when and how often the ice is resurfaced.

4.2 Management may increase or decrease resurfacing frequency based on actual ice conditions and the needs of the facility.

4.3 Nothing in this policy limits Riley Arena Management's ability to take additional resurfacing measures when necessary to maintain safe and appropriate ice conditions.

5. Equipment and Operational Limitations

5.1 Ice resurfacing is subject to the availability and proper operation of Arena equipment.

5.2 In the event of equipment failure or another unforeseen operational issue, Riley Arena will make reasonable efforts to address the ice condition and communicate significant impacts to affected users.

5.3 Riley Arena reserves the right to modify scheduled ice use when ice conditions or equipment limitations create a safety concern.